

QUALITY ASSURANCE POLICY OF THE DEPARTMENT OF ECONOMICS AND SUSTAINABLE DEVELOPMENT FOR THE DEVELOPMENT AND IMPROVEMENT OF ITS POSTGRADUATE PROGRAMMES

The Department of Economics and Sustainable Development of Harokopio University of Athens is committed to implementing a quality policy that will promote the academic character and the orientation of its Postgraduate Programmes, as well as its purpose and specific objective. It will also implement its goals and will define the means and ways of achieving them, and will apply the indicated quality procedures, aiming at its continuous improvement.

More detailed information on the Department's quality assurance policy is available at the following link: <https://www.dhee.hua.gr/index.php/el/to-tmima/diasfalisi-poiotitas-tmimatos/politiki-diasfalisis-poiotitas-2024>

QUALITY ASSURANCE POLICY FOR THE INTERNATIONAL, INTERINSTITUTIONAL AND INTERDEPARTMENTAL POSTGRADUATE PROGRAMME OF STUDIES (I.I.I.P.P.S.) "SUSTAINABLE TOURISM DEVELOPMENT: HERITAGE, ENVIRONMENT, SOCIETY"

The Quality Assurance Policy of the International, Interinstitutional and Interdepartmental Postgraduate Programme of Studies "Sustainable Tourism Development: Heritage, Environment, Society" is available at the following link: <https://www.tourismheritage.hua.gr/quality-assurance-policy/>

Besides the general policies, principles and procedures of quality assurance implemented by the Department, a number of special policies and procedures have been implemented that focus on the needs and challenges of the I.I.I.P.P.S. "Sustainable Tourism Development: Heritage, Environment, Society". More specifically:

Continuous Improvement of Organization & Curriculum: The I.I.I.P.P.S. is committed to regularly reviewing its curriculum to ensure that it remains scientifically up-to-date, relevant to its objectives and in line with scientific and workplace standards. In addition, assessments of the lecturers of the Programme are conducted by the students to evaluate their performance in teaching, effectiveness and adherence to quality principles.

Quality Assurance of Teaching: The teachers/lecturers of the Postgraduate Programme are experts in their respective scientific fields, with strong theoretical knowledge and practical training. They are deep experts in their subject area and share their knowledge with students using student-centred teaching methods in an engaging, creative and constructive learning environment.

The Programme is committed to regularly reviewing its learning objectives to ensure that they remain demanding and aligned with the needs of its students and their evolving professional requirements. A key principle of the Programme is that the clear and well-defined expected learning outcomes are essential for effective teaching and learning, and it is therefore committed to ensuring that it is designed to help students achieve them. The review is carried out by the co-directors and the Coordinating Committee of the Postgraduate Programme, who identify areas for improvement, develop new intended learning outcomes related to level 7 knowledge, skills and competences in line with the European and National Qualifications Framework for Higher Education, follow-up their implementation and evaluate them.

In addition, the Programme collaborates with tourism and cultural institutions to provide students with Internship and professional development opportunities. Internship helps students to acquire specific knowledge and work experience, as well as to develop professional skills related to tourism management

and sustainable tourism development, in relation to cultural heritage, environment and society, within a controlled and real working environment.

Professional Development: The teachers/lecturers of the Postgraduate Programme are committed to continuous professional development, staying up-to-date with the current advances in their areas of expertise. They should participate in conferences, publish in reputable international journals and participate in research projects. They are also encouraged to take advantage of international mobility opportunities for their training.

Enhancing Attractiveness - Extroversion: The Programme organizes educational activities for students, such as seminars, workshops and lectures. The educational events will provide students with the opportunity to learn about the latest updates in the fields of the I.I.I.P.P.S. and develop their professional skills.

In addition, the Programme, in cooperation with the Career Office of Harokopio University of Athens, organizes an annual “Open Day”, an online event, in order to introduce and inform students about the I.I.I.P.P.S., the educational services and the experience of future studies at Harokopio University of Athens. Relevant material on the activities of the Programme is posted on the website of the I.I.I.P.P.S. and on social media.

Graduates’ Attendance Experience: The Programme provides graduates with the opportunity to evaluate the content and the objectives of the Curriculum, and its connection with the labour market, by completing questionnaires. In addition, an assessment is carried out by the graduates of the Programme regarding the quality of the environment and facilities.

Overall, the I.I.I.P.P.S. “Sustainable Tourism Development: Heritage, Environment, Society” provides students with high quality education and professional training. The Programme adopts a series of policies and procedures to ensure that students receive the highest academic experience.